

INFORMATION MADE ACCORDING TO THE ART. 49 OF THE CONSUMER CODE (Legislative Decree 6.9.2005, N. 206)

SSD Outdoor Portofino a r.l. offers the rental service of sports equipment: Bicycle rental (non-electric City Bike model, electric pedal-assisted City Bike model and electric pedal assisted Touring Bike model), complete with any accessories such as helmet, padlock and child seat. Kayak rental (sit on top and sit in), SUP-Stan Up Paddlebord rental, snorkelling set rental (mask and snorkel)

Moreover, SSD Outdoor Portofino a r.l. offers the service of guided kayak tours, sup inside the Marine Protected Area of Portofino and the Cinque Terre, guided Snorkeling excursions, Kayaking, Sup course and terrestrial Orienteering and Street Orienteering in the villages. *(information provided pursuant to ex Article 49, paragraph 1, letter a) of the Consumer Code.*

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SSD Outdoor Portofino a r.l. is a limited liability company established in 2013, having as its object various sectors of activity, including the practice and promotion of sports activities such as, for example, canoeing, kayaking, windsurfing, swimming, free diving, diving, yoga, trekking, Nordic walking, sport climbing, mountain biking, rental of sports equipment necessary for the performance of the aforementioned activities *(information provided pursuant to ex Article 49, paragraph 1, lett. b) Consumer Code).*

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La SSD Outdoor Portofino a r.l. ha sede legale principale in (16121) Genova, Via Malta n. 4A/10 e sedi operative in (16038) Santa Margherita Ligure, Via Maragliano n. 41, via Duca degli Abruzzi 62, Località Niasca (Portofino) e in via Padre Semeria 8 piano terra, Monterosso al Mare (Sp). SSD Outdoor Portofino a r.l. has its main registered office in (16121) Genoa, Via Malta n. 4A / 10 and operational headquarters in (16038) Santa Margherita Ligure, Via Maragliano n. 41, via Duca degli Abruzzi 62, Località Niasca (Portofino) e in via Padre Semeria 8 piano terra, Monterosso al Mare (Sp)..

The telephone number to contact is (+39) 334.3290804. The e-mail address is info@outdoorportofino.com, the pec email address is: outdoorportofinossd@legalmail.it. *(information provided pursuant to ex article 49, paragraph 1, lett. C) Consumer Code).*

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The total cost of the service varies depending on the duration of the contract, chosen by the "Consumer", and is indicated in the "Price List for members" and in the "Price List for non-members", as indicated in the General Contract Conditions. The Consumer is also required to pay the costs necessary for the recovery of the rented sports equipment and any accessories if the return of the vehicle and any accessories, previously authorized, takes place in a different place than the initial delivery *(information given to the pursuant to Article 49, paragraph 1, letter e) of the Consumer Code).*

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In order to conclude the rental contract, payment can be made in cash or by credit card or debit card. The delivery of sports equipment such as kayak, sup, snorkel set and any accessories will take place at the Niasca (Portofino) headquarters in via duca degli abruzzi 62, the day established by the consumer / customer and will be made directly by employees and / or collaborators of the Professional. The delivery of bicycles and any accessories will take place at the Santa Margherita Ligure headquarters, the day established by the consumer / customer as indicated in the rental contract, and will be made directly by the employees and / or collaborators of the Professional. For any complaints, the Consumer may directly contact employees and / or collaborators of the Professional, using the contact details indicated above or by going to the Santa Margherita Ligure office or Niasca (Portofino) office.

In order to complete the purchase of a guided activity, the booking and payment can be made directly online on the site outdoorportofino.com, or by contacting the secretariat at the offices of Santa Margherita Ligure or Niasca during opening hours. *(information provided pursuant to Article 49, paragraph 1, lett. G) Consumer Code).*

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The Consumer has the right of withdrawal enshrined in Articles 52 - 58 of the Consumer Code. The right of withdrawal can be exercised within the term of 14 days from the conclusion of the rental contract, by using the appropriate form, which can be found at the [following link](#), or by any explicit declaration of the Customer's decision to withdraw from the contract, in progress art. 54, paragraph 1 letter. b) Consumer Code. The declaration can be made by sending a special e-mail to the e-mail address of the Outdoor indicated above, or by PEC email to outdoorportofinossd@legalmail.it or by

Outdoor Portofino

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sending a special registered letter to the registered office of the Company indicated above (*information provided pursuant to Article 49, paragraph 1, letter h) Consumer Code*).

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The right to withdraw from the rental contract does not apply if the rental service has already begun with the delivery of the kayak / Sup / snorkeling set / bicycle and any accessories or, in case of excursion / course, if the latter has already started. (*information provided pursuant to Article 49, paragraph 1, letter m) of the Consumer Code*).

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The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the rental service of one hour for the Kayak / Sup / Snorkeling equipment (from 8:00 am to 7:00 pm, from Monday to Sunday at the Niasca-Portofino center) for a total duration of one day.

The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the bicycle rental service for half a day (from 9:00 am to 1:00 pm, from Monday to Sunday at Santa Margherita center) for a longer duration to 7 (seven) days.

The duration of the contract in the case of guided tours / courses varies depending on the duration of the activity booked based on the proposals (from one hour up to a duration of two days). (*information provided pursuant to Article 49, paragraph 1, lett. q) Consumer Code*).

The Consumer, in order to take advantage of the rental service of several days of a bicycle, is required to pay, at the time of delivery of the bicycle and any accessories, an amount that varies according to the type of bicycle rented, by way of security deposit and to guarantee the correct execution of the contract and the obligation to return the goods to be rented. The amount, in particular, is equal to 175.00 euros (one hundred and seventy five / 00) in the case of rental of the non-electric City Bike bicycle; at € 350.00 (three hundred and fifty, 00) in case of rental of the City Bike electric pedal assisted bicycle and electric pedal assisted Touring Bike. To this amount is added a sum corresponding to the value of any hired accessories .

The consumer, in order to book online on our website outdoorportofino.com a guided tour or a course, is required to enter his / her credit card details, which will be charged at most within two days of the start of the booked activity, if marine weather conditions confirmed the activity.

In case of cancellation or changes made up to 3 days before the date of arrival, no fee will be charged. For cancellations or changes beyond the aforementioned deadline up to 24 h before the activity will be charged, on the credit card given as guarantee, 50% of the total amount of the reservation. In case of cancellation from 24 hours before until the same time of the activity will be charged, on the credit card given as guarantee, 75% of the total amount of the reservation. In case of no show (No Show), 100% of the total amount of the reservation will be withheld. (*information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code*).

RENTAL

Rental Bike Price List: no members

DAYS <i>Mon/sun</i>	NON ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC TOURING BIKE
HALF DAY (9:00/13:00,14:00/19:00)	€ 20	€ 25	€ 30
1 DAY (9:00/19:00)	€ 30	€ 40	€ 50
FROM 1 TO 3 DAYS	€ 25 PER DAY	€ 40 PER DAY	€ 50 PER DAY
FROM 4 TO 6 DAYS	€ 23 PER DAY	€ 36 PER DAY	€ 45 PER DAY
MORE THAN 7 DAYS	€ 20 PER DAY	€ 32 PER DAY	€ 41 PER DAY

Rental Bike Price List:members

DAYS <i>Mon/sun</i>	NON ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC TOURING BIKE
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Outdoor Portofino

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HALF DAY (9:00/13:00.14:00/19:00)	€ 17	€ 22	€ 25
1 DAY (9:00/19:00)	€ 27	€ 36	€ 45
FROM 1 TO 3 DAYS	€ 23 PER DAY	€ 36 PER DAY	€ 45 PER DAY
FROM 4 TO 6 DAYS	€ 20 PER DAY	€ 32 PER DAY	€ 41 PER DAY
MORE THAN 7 DAYS	€ 18 PER DAY	€ 29 PER DAY	€ 36 APER DAY

COMPENSATION PRICE LIST FOR LOSS/ THEFT/PERMANENT DAMAGE

LOSS / THEFT / PERMANENT DAMAGES TO	INDEMNITY (€)
NON ELECTRIC CITY BIKE	175,00
PEDAL-ASSISTED ELECTRIC CITY BIKE	863,00
PEDAL-ASSISTED ELECTRIC TOURING BIKE	1.490,00

Rental SUP/Kayak/Set snorkeling Price List

EQUIPEMENT RENTAL	ATTR.	PRICE				DAYS			
		1	2	3	4	1 gg	> 3 gg	> 7 gg	
PORTOFINO									
KAYAK	Shark 1 - Singolo	€ 12	€ 23	€ 32	€ 40	€ 40	€ 36	€ 32	
	MEMBERSHIP PRICE	€ 8	€ 15	€ 22	€ 27	€ 27	€ 24	€ 22	
	Shark 2 - Doppio	€ 20	€ 38	€ 52	€ 65	€ 65	€ 59	€ 53	
	MEMBERSHIP PRICE	€ 15	€ 29	€ 41	€ 50	€ 50	€ 45	€ 41	
	Artic	€ 20	€ 30	€ 35	€ 40	€ 40	€ 36	€ 32	
	MEMBERSHIP PRICE	€ 20	€ 30	€ 35	€ 40	€ 40	€ 36	€ 32	
	Portofino	€ 25	€ 35	€ 40	€ 45	€ 45	€ 41	€ 36	
	MEMBERSHIP PRICE	€ 25	€ 35	€ 40	€ 45	€ 45	€ 41	€ 36	
	Doppio SIT IN	€ 30	€ 45	€ 55	€ 65	€ 65	€ 59	€ 53	
	MEMBERSHIP PRICE	€ 25	€ 35	€ 40	€ 45	€ 45	€ 41	€ 36	
	SUP	SUP	€ 15	€ 29	€ 41	€ 50	€ 50	€ 45	€ 41
		MEMBERSHIP PRICE	€ 10	€ 19	€ 27	€ 34	€ 34	€ 31	€ 28
SUP Pro		€ 20	€ 38	€ 52	€ 65	€ 65	€ 59	€ 53	

Per noleggio necessario brevetto o corso propedeutico

	MEMBERSHIP PRICE	€ 15	€ 29	€ 41	€ 50		€ 50	€ 45	€ 41
	Mega Sup XL	€ 50	€ 95	€ 135	€ 170				
	Mega Sup M	€ 30	€ 55	€ 75	€ 90				
SNORKELING AND SWIMMING	Swimming chip	€ 2 acquisto: € 20							
	Set Snorkeling	€ 5	€ 9	€ 12	€ 14		€ 14	€ 13	€ 11
	Wetsuite	€ 5	€ 9	€ 12	€ 14		€ 14	€ 13	€ 11
	ONLY: mask / snorkel / goggles / fins	€ 2	€ 4	€ 6	€ 8		€ 8	€ 7	€ 6
	Mask and snorkel	€ 3	€ 6	€ 9	€ 12		€ 12	€ 11	€ 10

ESCURSIONI, CORSI E ALTRE ATTIVITÀ
LISTINO PREZZI

PORTOFINO							
KIND OF ACTIVITIES	DURATION	START TIME	N° MIN	N° MAX	PRICE	IF PRIVATE, surcharge	Season
Snorkeling Tour	1h	16:00	2	15	€29	> €40	JUN-15 OCT
Kayak Tour	1,5h	10:30	2	25	€41	> €50	12/12
SUP Experience	1,5h	14:00	2	15	€41	> €50	12/12
Sunset Kayak & Wine Tour	2h	17:30	2	25	€46	> €70	JUN-SEPT
Kayak & Snorkeling Tour	2,5h	10:30	2	15	€65	> €80	JUN-15 OCT
Half Day Kayak Tour	3 – 3,5 h	11:00	2	15	€76	> €80	15 SEPT - 15 JUN
SUP Adventure	3 – 3,5 h	16:00	2	15	€76	> €80	12/12

Full Day Sea Kayak Tour	5h approx.	10:00	2	15	€106	> €150	12/12
Portofino e-bike & sea self guided tour	3h	9:30 / 15:45	1	8	€54	-	12/12
CINQUE TERRE							
Sunset Kayak & Wine Tour	2,5h	16:30	3	15	€67	> €100	APR-SEPT
Full Day Kayak Tour	5h	10:00	3	15	€98	> €150	15 APR – 15 OCT
Half Day Kayak Tour	3h30	11:00	2	8	€76	> €80	15 OCT – 15 APR

SUP GAMES	1,5 – 2 h	h. 17:00	6	15	€35	JUNE-SEPT
			16	30	€32	
			31	50	€28	
STREET ORIENTEERING	ca. 2h	/	15	30	€19	12/12
			31	100	€15	
ORIENTEERING	ca. 2h30-3h	/	15	30	€21	12/12
			31	100	€18	
SURVIVAL ORIENTEERING	2 days	/	8	30	€224	12/12
MARINE ORIENTEERING	ca. 2h30	/	6	15	€65	JUNE-SEPT
			16	30	€53	
			31	50	€45	