

INFORMATION MADE ACCORDING TO THE ART. 49 OF THE CONSUMER CODE (Legislative Decree 6.9.2005, N. 206)

SSD Outdoor Portofino a R.L. offers the rental service of sports equipment: Bicycle rental (non-electric City Bike model, electric pedal-assisted City Bike model and electric pedal assisted Touring Bike model), complete with any accessories such as helmet, padlock and child seat. Kayak rental (sit on top and sit in), SUP-Stan Up Paddlebord rental, snorkelling set rental (mask and snorkel)

Moreover, SSD Outdoor Portofino a R.L. offers the service of guided kayak tours, sup inside the Marine Protected Area of Portofino and the Cinque Terre, guided Snorkeling excursions, Kayaking, Sup cours, Coastering experience, terrestrial Orienteering and Street Orienteering in the villages. (*information provided pursuant to ex Article 49, paragraph 1, letter a) of the Consumer Code.*

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SSD Outdoor Portofino a R.L. is a limited liability company established in 2013, having as its object various sectors of activity, including the practice and promotion of sports activities such as, for example, canoeing, kayaking, windsurfing, swimming, free diving, diving, yoga, trekking, Nordic walking, sport climbing, mountain biking, rental of sports equipment necessary for the performance of the aforementioned activities (*information provided pursuant to ex Article 49, paragraph 1, lett. b) Consumer Code.*)

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SSD Outdoor Portofino a R.L. has its main registered office in (16121) Genoa, Via Malta n. 4A / 10 and operational headquarters in Santa Margherita Ligure (16038), Maragliano road n. 41, Duca degli Abruzzi road num 62, Località Niasca (Portofino) and in Padre Semeria road 8 ground floor, Monterosso al Mare (Sp).

The telephone number to contact is (+39) 334.3290804. The e-mail address is info@outdoorportofino.com, the pec email address is: outdoorportofinossd@legalmail.it (*information provided pursuant to ex article 49, paragraph 1, lett. C) Consumer Code.*)

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The total cost of the service varies depending on the duration of the contract, chosen by the "Consumer", and is indicated in the "Price List for members" and in the "Price List for non-members", as indicated in the General Contract Conditions. The Consumer is also required to pay the costs necessary for the recovery of the rented sports equipment and any accessories if the return of the vehicle and any accessories, previously authorized, takes place in a different place than the initial delivery (*information given to the pursuant to Article 49, paragraph 1, letter e) of the Consumer Code.*)

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In order to conclude the rental contract, payment can be made in cash or by credit card or debit card. The delivery of sports equipment such as kayak, sup, snorkel set and any accessories will take place at the Niasca (Portofino) headquarters in via duca degli abruzzesi 62, the day established by the consumer / customer and will be made directly by employees and / or collaborators of the Professional. The delivery of bicycles and any accessories will take place at the Santa Margherita Ligure headquarters, the day established by the consumer / customer as indicated in the rental contract, and will be made directly by the employees and / or collaborators of the Professional. For any complaints, the Consumer may directly contact employees and / or collaborators of the Professional, using the contact details indicated above or by going to the Santa Margherita Ligure office or Niasca (Portofino) office.

In order to complete the purchase of a guided activity, the booking and payment can be made directly online on the site outdoorportofino.com, or by contacting the secretariat at the offices of Santa Margherita Ligure or Niasca during opening hours.

(*information provided pursuant to Article 49, paragraph 1, lett. G) Consumer Code.*)

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The Consumer has the right of withdrawal enshrined in Articles 52 - 58 of the Consumer Code. The right of withdrawal can be exercised within the term of 14 days from the conclusion of the rental contract, by using the appropriate form, which can be found at the following link, (or at the bottom of this information) or by any explicit declaration of the Customer's decision to withdraw from the contract, in progress art. 54, paragraph 1 letter. b) Consumer Code. The declaration can be made by sending a special e-mail to the e-mail address of the Outdoor indicated above, or by PEC email to outdoorportofinossd@legalmail.it or by sending a special registered letter to the registered office of the Company indicated above (*information provided pursuant to Article 49, paragraph 1, letter h) Consumer Code.*)

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The right to withdraw from the rental contract does not apply if the rental service has already begun with the delivery of the kayak / Sup / snorkeling set / bicycle and any accessories or, in case of excursion / course, if the latter has already started. (*information provided pursuant to Article 49, paragraph 1, letter m) of the Consumer Code.*)

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The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the rental service of one hour for the Kayak / Sup / Snorkeling equipment (from 8:00 am to 7:00 pm from April to the end of September, from Monday to Sunday at the Niasca-Portofino center) for a total duration of one day.

The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the bicycle rental service for a day (from 9:00 am to 6:00 pm, from Monday to Sunday at Santa Margherita center) for a longer duration to 7 (seven) days.

The duration of the contract in the case of guided tours / courses varies depending on the duration of the activity booked based on the proposals (from one hour up to a duration of two days). *(information provided pursuant to Article 49, paragraph 1, lett. g) Consumer Code).*

The Consumer, in order to take advantage of the rental service of several days of a bicycle, is required to pay, at the time of delivery of the bicycle and any accessories, an amount that varies according to the type of bicycle rented, by way of security deposit and to guarantee the correct execution of the contract and the obligation to return the goods to be rented. The amount, in particular, is equal to € 350.00 (three hundred and fifty, 00) in case of rental of the City Bike electric pedal assisted bicycle and electric pedal assisted Touring Bike. To this amount is added a sum corresponding to the value of any hired accessories . (valid for rentals over 3 days)

The consumer, in order to book a guided excursion / an online course on the outdoorportofino.com website, is required to enter the data of his credit card, and to pay for the same.

In case of cancellation with less than 24 hours notice, 100% of the amount will be charged.

In case of no show (No Show), 100% of the total booking amount will be retained.

In case of cancellation by Outdoor Portofino due to adverse weather and / or sea conditions, the consumer will have the option to move the booking to the earliest possible date or to request a refund of the full amount (except for service costs).*(information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code).*

RENTAL

Rental Bike Price List: no members

DAYS Mon/sun	NON ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC TOURING BIKE
1 DAY	€ 20	€ 40	€ 48
>or=3 DAYS	€ 20 PER DAY	€ 32 PER DAY	€ 40 PER DAY
MORE THAN 7 DAYS	€ 20 PER DAY	€ 30 PER DAY	€36 PER DAY

Child seat 5€/day

Rental Bike Price List:members

DAYS Mon/sun	NON ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC CITY BIKE	PEDAL-ASSISTED ELECTRIC TOURING BIKE
1 DAY (9:00/19:00)	€ 18	€ 35	€ 40
>or=3 DAYS	€ 18 PER DAY	€ 28 PER DAY	€ 32 PER DAY
MORE THAN 7 DAYS	€ 16 PER DAY	€ 25 PER DAY	€ 29 APER DAY

Child seat 5€/day

Outdoor Portofino

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www.outdoorportofino.com

COMPENSATION PRICE LIST FOR LOSS/ THEFT/PERMANENT DAMAGE

LOSS / THEFT / PERMANENT DAMAGES TO	INDEMNITY (€)
NON ELECTRIC CITY BIKE	175,00
PEDAL-ASSISTED ELECTRIC CITY BIKE	735,00
PEDAL-ASSISTED ELECTRIC TOURING BIKE	1.270,00

Rental SUP/Kayak/Set snorkeling Price List

I. BIKE PRICE LIST FOR NON-MEMBERS AND MEMBERS

EQUIPEMENT RENTAL	ATTR.	PRICE						
		1	2	3	4	DAYS		
PORTOFINO		HOURS				1 gg	> 3 gg	> 7 gg
KAYAK	Shark 1 - Singolo	€ 12	€ 23	€ 32	€ 40	€ 40	€ 36	€ 32
	MEMBERSHIP PRICE	€ 8	€ 15	€ 22	€ 27	€ 27	€ 24	€ 22
	Shark 2 - Doppio	€ 20	€ 38	€ 52	€ 65	€ 65	€ 59	€ 53
	MEMBERSHIP PRICE	€ 15	€ 29	€ 41	€ 50	€ 50	€ 45	€ 41
	Artic	€ 20	€ 30	€ 35	€ 40	€ 40	€ 36	€ 32
	MEMBERSHIP PRICE	€ 20	€ 30	€ 35	€ 40	€ 40	€ 36	€ 32
	Portofino	€ 25	€ 35	€ 40	€ 45	€ 45	€ 41	€ 36
	MEMBERSHIP PRICE	€ 25	€ 35	€ 40	€ 45	€ 45	€ 41	€ 36
	Doppio SIT IN	€ 30	€ 45	€ 55	€ 65	€ 65	€ 59	€ 53
	MEMBERSHIP PRICE	€ 25	€ 35	€ 40	€ 45	€ 45	€ 41	€ 36
SUP	SUP	€ 15	€ 29	€ 41	€ 50	€ 50	€ 45	€ 41
	T.E.	€ 10	€ 19	€ 27	€ 34	€ 34	€ 31	€ 28
	Mega Sup M	€ 30	€ 55	€ 75	€ 90			
	SUP	€ 15	€ 29	€ 41	€ 50	€ 50	€ 45	€ 41
	T.E.	€ 10	€ 19	€ 27	€ 34	€ 34	€ 31	€ 28
SNORKELING AND SWIMMING	Set Snorkeling	€ 5	€ 9	€ 12	€ 14	€ 14	€ 13	€ 11
	Wetsute	€ 5	€ 9	€ 12	€ 14	€ 14	€ 13	€ 11

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	ONLY: mask / snorkel / goggles / fins	€ 2	€ 4	€ 6	€ 8		€ 8	€ 7	€ 6
	Mask and snorkel	€ 3	€ 6	€ 9	€ 12		€ 12	€ 11	€ 10
	Set Snorkeling (mask snorkel and fins)	€ 5	€ 9	€ 12	€ 14		€ 14	€ 13	€ 11

EXCURSIONS, COURSES AND OTHER ACTIVITIES
PRICE LIST

	EXCURSIONS	DURATION	LUOGO PARTENZA	START TIME	N° MIN	N° MAX	SEASONALITY	PRICE	Surcharge IF PRIVATE
	KAYAK								
Portofino Kayak Tours	Portofino Kayak Tour	1,5h		10:30	2	25	12/12	€ 45	> €50
	Portofino Kayak & Snorkeling Tour	2,5h		10:30	2	15	Jun - 15 Oct	€ 72	> €80
	Portofino Sunset Kayak & Wine Tour	2h		17:30	2	25	Jun-Sept	€ 52	> €70
	<i>Night kayak paddling</i>	1h30	Niasca, Portofino	20:30	2	12	Jun- Aug	€ 41	/
	Paddling ad aperitif Portofino	2h	Niasca, Portofino	11 O 17	2		Jun-Sept	€ 28,00	
Sea Kayak Tours	Portofino Half Day Kayak Tour	3h30	Santa Margherita	11:00	2	15	15 Sept-15 jun	€ 76	> €80
	Portofino Full Day Sea Kayak Tour	5h ca.	Santa Margherita	10:00	2	15	12/12	€ 106	> €150
	Cinque Terre Full Day Sea Kayak Tour	6h	Monterosso	10:30	2	6	12/12 on Tuesdays and Fridays	€ 154	> €150
	Kayak Tour Portovenere, Palmaria e Tino	5h ca	Portovenere	10:30	2	14	12/12	€ 154	> €150
Sea Kayak Multiday Trips	Two days sea and nature	2 gg		10:30	2	12	according to the Agririfugio season	€ 211	> €130

	Self Guided Kayak Tour 3 Days	3 gg		Customizable	2	8	1 Sept – 15 jun	€ 327	/
	Self guided 6 days	6 gg		/	2	8	1 Sept – 15 jun	€ 329	/
	Kayaking Holiday	3 days / 2 nights, Customizable		/	2	15	Oct – May	€ 311	/
Cinque Terre Kayak Tours	Cinque Terre Kayak Tour	3h		10:30	3	8	12/12	€ 85	> €100
	Cinque Terre Sunset Kayak & Wine Tour	2,5h		16:30	3	8	Apr-Sept	€ 85	> €100
Corsi Sea Kayak	Sea Kayak 1st Level Course	3 h	SML Hub	9:30	2	6	12/12	€ 105	
	Sea Kayak 2nd Level Course	6 h	SML Hub	9:30	2	6	12/12	€ 180	
	Sea Kayak 3rd Level Course	12 h in two days	SML Hub	9:30	2	6	12/12	€ 220	
	SUP								
SUP Experience	SUP Experience	1,5h		14:00	2	15	12/12	€ 45	> €50
	YOGA								
Yoga Lessons	SUP Yoga	1h	Portofino	9:00	2	5	May-Sept	€ 20	
	Yoga Lesson SML	1h	Santa Margherita L.	10:30	2	5	Oct- 15 Nov	€ 15	
		1h	Santa Margherita L.					€ 65	
		1h	Santa Margherita L.					€ 125	

	Yoga Lesson Niasca	1h	Niasca	9:00	2	3	May-Sept	€ 15	
		1h	Niasca					€ 65	
		1h	Niasca					€ 125	
SNORKELING									
Snorkeling Tours	Snorkeling Tour	1h	Niasca, Portofino	12:00	2	15	jun-15 Oct	€ 35	> €40
	Snorkeling Tour Notturmo	1h	Niasca, Portofino	20:00	3	6	Jul - Aug	€ 29	
COASTEERING									
Coasteering Niasca Portofino	Coasteering Niasca Portofino	2,5h	Niasca	10.00	2	12	12/12	€ 60	
BIKE									
Bike Self Guided Tours	Portofino e-bike & sea self guided tour	3h	SML Hub	9:30 / 15:45	1	8	12/12	€ 54	/
	Portofino Camogli E-Bike self guided tour	6h	SML Hub	10:00	1	5	12/12	€ 69	/
OPEN WATER SWIMMING									
Open water swimming lessons	Open water swimming lessons	about 30 minutes	Niasca		1		jun - Sept	€ 25	
		about 30 minutes	Niasca		1			€ 130	
KIDS									
School nature	School nature	5 days mornin g	Niasca	9:30	4	12	15 Jun - 15 Sept	€ 190	
		5 days afterno on	Niasca	14:00	4	12	15 Jun - 15 Sept	€ 190	

	SN Full Immersion	5days full	Niasca	10	4	12	event		
	Outdoor Camp	3h	Portofino Vetta	9:30	2	12	event	35 €	
	ORIENTEERING								
Street Orienteering	Street Orienteering	2h ca.	Santa Margherita, Portofino, Camogli, Genova	10:30	15	100	12/12	€ 15	/
	Orienteering for schools	1,5/2 h	Camogli / Santa Margherita Ligure / Genova	nd	30	100	1° October - 31 May (Mon - Fri)	€ 15	/
Orienteering in the park of Portofino	Orienteering in the park	1,5/2 h	Niasca / Portofino Vetta	nd	30	100	1° October - 31 May (Mon - Fri)	€ 15	/
	Orienteering Challenge	2/3 h	Santa Margherita, Portofino, Camogli	nd	15	100	12/12	€ 34	
								€ 24	
	Team Building Orienteering	2,5/3 h	Niasca / Portofino Vetta	nd	15	30	12/12	€ 21	/
€ 18								/	
				nd	31	100	12/12	€ 24	

Outdoor Orientation Course 1	Outdoor Orientation 1	1h30 video lesson + 4 practical hours 9.00-13.00	choice between Santa / Portofino / Camogli / Sestri Levante / Cinque Terre	nd	4	16	12/12	€ 45		
	SURVIVAL									
	Survival Orienteering	2 days	Portofino Vetta	10:30	13	30	12/12	€ 224	/	
	TEAM BUILDING									
Marine Orienteering	Marine Orienteering	2h30 ca.	Niasca, Portofino			6	15	Jun-Sept	€ 65	/
						16	30		€ 53	
						31	50		€ 45	
Sup Games	Sup Games	1,5-2h	Niasca, Portofino	17:00		6	15	June-Sept	€ 35	/
						16	21		€ 32	
						21	50		€ 28	
Outdoor Training	Outdoor Training	5h	Santa Margherita HUB	10:00	4	25	12/12	€ 86		
	HEN AND BACHELOR PARTY									
SUPER Fun & Aperitivo	SUPER Fun & Aperitivo	2h	Niasca	17:30	(2) 3	12	Jun-Sept	€ 46		

INFORMATION REGARDING THE EXERCISE OF THE LAW OF WITHDRAWAL

A. Standard Instructions on Withdrawal

- pursuant to article 49, paragraph 4, Legislative Decree no. 206/2005 (Consumer Code) -

Right of withdrawal

You have the right to withdraw from the contract, without giving any reason, within 14 days.

The withdrawal period expires after 14 days from the conclusion of the rental agreement or the guided tour/course, and in any case it cannot be found application in the event that the rental/ guided tour/course service has already begun with the delivery of the bicycle and any accessories or with the beginning of the guided activity or course.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract through an explicit declaration (registered letter with acknowledgment of receipt or e-mail).

To this end, it may use the attached withdrawal form, but it is not mandatory.

The form, completed in its entirety, must be sent by registered letter with notice of return, or by e-mail communication, to the following addresses:

- SSD Outdoor Portofino c/o (16121) Genova, Via Malta n. 4A/10;
- Email: info@outdoorportofino.com.
- PEC: outdoorportofinossf@legalmail.it

To comply with the withdrawal deadline, it is sufficient for you to send the communication relating to the exercise of the withdrawal right of withdrawal before the withdrawal period expires-before the expiration of the withdrawal period before the expiry of the 14 days.

Effects of withdrawal

If you withdraw from this contract, you will be reimbursed for all payments made to us, without undue delay and in any case no later than 14 days from the day we are informed of your decision to withdraw from this contract. These refunds will be made using the same payment method you used for the initial transaction.

B. Withdrawal form which can be sent by e-mail or registered letter with return receipt

pursuant to article 49, paragraph 1, lett. h) Consumer Code

(complete and return this form only if you wish to withdraw from the contract)

Esteemed company

Società Sportiva Dilettantistica Outdoor Portofino a r.l.

Via Malta 4a/10 · 16121 · Genova

e-mail: info@outdoorportofino.com

Declaration of withdrawal

The undersigned Sir/Madam _____, born in _____, on _____, f.c. _____, resident in _____, street/square _____ n. _____, telephone number _____, hereby communicates its willingness to exercise the right of withdrawal pursuant to articles from 52 to 58 of Legislative Decree no. 206/2005 (c.d. Consumer Code) in relation to the Rental Agreement of n. _____ model of bicycles / Sup / kayak / Snorkeling set _____ or in relation to the guided course/tour _____

and the following accessories:

. Charger

. Repair kit

. Helmet

. Padlock

Life jacket

Waterproof bag

with you concluded on _____.

Place _____

Data _____

(Signature)

The Consumer / Charterer / User / Customer

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