

**INFORMATION MADE ACCORDING TO THE ART. 49 OF THE CONSUMER CODE (Legislative Decree 6.9.2005, N. 206)**

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SSD Outdoor Portofino a R.L. offers the rental service of sports equipment: Kayak rental (sit on top and sit in), SUP-Stan Up Paddlebord rental, snorkelling set rental (mask and snorkel) and wetsute.

Moreover, SSD Outdoor Portofino a R.L. offers the service of guided kayak tours, sup inside the Marine Protected Area of Portofino and the Cinque Terre, guided Snorkeling excursions, Kayaking, Sup cours, Coastering experience, terrestrial Orienteering and Street Orienteering in the villages. (*information provided pursuant to ex Article 49, paragraph 1, letter a) of the Consumer Code.*

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SSD Outdoor Portofino a R.L. is a limited liability company established in 2013, having as its object various sectors of activity, including the practice and promotion of sports activities such as, for example, canoeing, kayaking, windsurfing, swimming, free diving, diving, yoga, trekking, Nordic walking, sport climbing, mountain biking, rental of sports equipment necessary for the performance of the aforementioned activities (*information provided pursuant to ex Article 49, paragraph 1, lett. b) Consumer Code*).

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SSD Outdoor Portofino a R.L. has its main registered office in (16121) Genoa, Via cesarea 8 /23 and operational headquarters in Santa Margherita Ligure (16038), Maragliano road n. 41, Duca degli Abruzzi road num 62, Località Niasca (Portofino) and in Padre Semeria road 8 ground floor, Monterosso al Mare (Sp).

The telephone number to contact is (+39) 334.3290804. The e-mail address is [info@outdoorportofino.com](mailto:info@outdoorportofino.com), the pec email address is: [outdoorportofinossd@legalmail.it](mailto:outdoorportofinossd@legalmail.it) (*information provided pursuant to ex article 49, paragraph 1, lett. C) Consumer Code*).

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The total cost of the service varies depending on the duration of the contract, chosen by the "Consumer", and is indicated in the "Price List for members" and in the "Price List for non-members", as indicated in the General Contract Conditions. The Consumer is also required to pay the costs necessary for the recovery of the rented sports equipment and any accessories if the return of the vehicle and any accessories, previously authorized, takes place in a different place than the initial delivery (*information given to the pursuant to Article 49, paragraph 1, letter e) of the Consumer Code*).

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In order to conclude the rental contract, payment can be made in cash or by credit card or debit card. The delivery of sports equipment such as kayak, sup, snorkel set and any accessories will take place at the Niasca (Portofino) headquarters in via duca degli abruzzesi 62, the day esIn order to complete the purchase of a guided activity, the booking and payment can be made directly online on the site [outdoorportofino.com](http://outdoorportofino.com), or by contacting the secretariat at the offices of Santa Margherita Ligure or Niasca during opening hours.

(*information provided pursuant to Article 49, paragraph 1, lett. G) Consumer Code*).

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The Consumer has the right of withdrawal enshrined in Articles 52 - 58 of the Consumer Code. The right of withdrawal can be exercised within the term of 14 days from the conclusion of the rental contract, by using the appropriate form, which can be found at the following link, (or at the bottom of this information) or by any explicit declaration of the Customer's decision to withdraw from the contract, in progress art. 54, paragraph 1 letter. b) Consumer Code. The declaration can be made by sending a special e-mail to the e-mail address of the Outdoor indicated above, or by PEC email to [outdoorportofinossd@legalmail.it](mailto:outdoorportofinossd@legalmail.it) or by sending a special registered letter to the registered office of the Company indicated above (*information provided pursuant to Article 49, paragraph 1, letter h) Consumer Code*).

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The right to withdraw from the rental contract does not apply if the rental service has already begun with the delivery of the kayak / Sup / snorkeling set and any accessories or, in case of excursion / course, if the latter has already started. (*information provided pursuant to Article 49, paragraph 1, letter m) of the Consumer Code*).

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The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the rental service of one hour for the Kayak / Sup / Snorkeling equipment (from 8:00 am to 7:00 pm from April to the end of September, from Monday to Sunday at the Niasca-Portofino center) for a total duration of one day.

The duration of the contract varies depending on the choice of the consumer.

The duration of the contract in the case of guided tours / courses varies depending on the duration of the activity booked based on the proposals (from one hour up to a duration of two days). (*information provided pursuant to Article 49, paragraph 1, lett. q) Consumer Code*).

Outdoor Portofino

Sede legale: Via cesarea 8/23 · 16121 · Genova

Sede operativa: Via Maragliano 41, 16038 Santa Margherita Ligure (Genova)

(+39) 334.3290804 · [info@outdoorportofino.com](mailto:info@outdoorportofino.com)

[www.outdoorportofino.com](http://www.outdoorportofino.com)

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The consumer, in order to book a guided excursion / an online course on the outdoorportofino.com website, is required to enter the data of his credit card, and to pay for the same.

In case of cancellation with less than 24 hours notice, 100% of the amount will be charged.

In case of no show (No Show), 100% of the total booking amount will be retained.

In case of cancellation by Outdoor Portofino due to adverse weather and / or sea conditions, the consumer will have the option to move the booking to the earliest possible date or to request a refund of the full amount (except for service costs). (information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code).

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### Rental SUP/Kayak/Set snorkeling Price List

#### I. PRICE LIST FOR NON-MEMBERS AND MEMBERS

| EQUIPEMENT RENTAL   | ATTR.                                | Price |      |      |      |  |      |        |        |
|---------------------|--------------------------------------|-------|------|------|------|--|------|--------|--------|
| PORTOFINO           |                                      | Hours |      |      |      | * T.E. =   | Days |        |        |
|                     |                                      | 1     | 2    | 3    | 4    | tesserati  | 1 gg | > 3 gg | > 7 gg |
| KAYAK               | Shark 1 Singolo                      | € 13  | € 23 | € 32 | € 40 |  | € 40 | € 36   | € 32   |
|                     | MEMBERSHIP PRICE                     | € 10  | € 18 | € 26 | € 32 |  | € 32 | € 29   | € 26   |
|                     | Shark 2 Doppio                       | € 22  | € 38 | € 52 | € 65 |  | € 65 | € 59   | € 53   |
|                     | MEMBERSHIP PRICE                     | € 18  | € 30 | € 42 | € 52 |  | € 52 | € 47   | € 42   |
|                     | Portofino                            |       |      |      | € 45 |  | € 45 | € 41   | € 36   |
|                     | MEMBERSHIP PRICE                     |       |      |      | € 45 | Patent or preparatory course required for rental | € 45 | € 41   | € 36   |
|                     | Doppio SIT IN                        |       |      |      | € 65 |  | € 65 | € 59   | € 53   |
|                     | MEMBERSHIP PRICE                     |       |      |      | € 45 |  | € 45 | € 41   | € 36   |
| SUP                 | SUP                                  | € 15  | € 29 | € 41 | € 50 |  | € 50 | € 45   | € 41   |
|                     | MEMBERSHIP PRICE                     | € 12  | € 23 | € 33 | € 40 |  | € 40 | € 36   | € 32   |
|                     | Mega Sup x 4                         | € 30  | € 55 | € 75 | € 90 |  |      |        |        |
|                     | Mega Sup x 2                         | € 22  | € 40 | € 52 | € 65 |  |      |        |        |
| SNORKELING SWIMMING | Set Snorkeling                       | € 5   | € 9  | € 12 | € 14 |  | € 14 | € 13   | € 11   |
|                     | Wetsute                              | € 5   | € 9  | € 12 | € 14 |  | € 14 | € 13   | € 11   |
|                     | Only: mask / snorkel / goggles/ fins | € 2   | € 4  | € 6  | € 8  |  | € 8  | € 7    | € 6    |
|                     | Mask and snorkel                     | € 3   | € 6  | € 9  | € 12 |  | € 12 | € 11   | € 10   |

**EXCURSIONS, COURSES AND OTHER ACTIVITIES**  
**PRICE LIST**

|                          | EXCURSIONS                            | DURATION          | PLACE             | START TIME    | N° MIN | N° MAX | SEASONALITY  | PRICE   | Surcharge IF PRIVATE |
|--------------------------|---------------------------------------|-------------------|-------------------|---------------|--------|--------|--------------|---------|----------------------|
|                          | <b>KAYAK</b>                          |                   |                   |               |        |        |              |         |                      |
| Portofino Kayak Tours    | Portofino Kayak Tour                  | 1,5h              | Niasca, Portofino | 10:30         | 2      | 25     | 12/12        | € 45    | > €50                |
|                          | Portofino Kayak & Snorkeling Tour     | 2,5h              | Niasca, Portofino | 10:30         | 2      | 15     | JUN - 15 OCT | € 72    | > €80                |
|                          | Portofino Sunset Kayak & Wine Tour    | 2h                | Niasca, Portofino | 17:30         | 2      | 25     | JUN-SEPT     | € 52    | > €70                |
|                          | Pagaiata e Aperitivo Portofino        | 2h                | Niasca, Portofino | 11:00 - 17:00 | 2      |        | JUN-SEPT     | € 28,00 |                      |
| Cinque Terre Kayak Tours | Cinque Terre Kayak Tour               | 3h                | Monterosso (SP)   | 10:30         | 3      | 8      | 12/12        | € 85    | > €100               |
|                          | Cinque Terre Sunset Kayak & Wine Tour | 2,5h              | Monterosso (SP)   | 16:30         | 3      | 8      | APR-SEPT     | € 85    | > €100               |
| Sea Kayak Course         | Sea Kayak 1st Level Course            | 3 h               | Niasca, Portofino | 9:30          | 2      | 6      | 12/12        | € 105   |                      |
|                          | Sea Kayak 2nd Level Course            | 6 h               | Niasca, Portofino | 9:30          | 2      | 6      | 12/12        | € 180   |                      |
|                          | Sea Kayak 3rd Level Course            | 12h h in two days | Niasca, Portofino | 9:30          | 2      | 6      | 12/12        | € 260   |                      |
|                          | <b>SUP</b>                            |                   |                   |               |        |        |              |         |                      |
| SUP Experience           | SUP Experience                        | 1,5h              | Niasca, Portofino | 14:00         | 2      | 15     | 12/12        | € 45    | > €50                |
|                          | <b>YOGA</b>                           |                   |                   |               |        |        |              |         |                      |
| Yoga Lessons             | SUP Yoga                              | 1h                | Niasca, Portofino | 9:00          | 2      | 5      | MAY-SEPT     | € 20    |                      |
|                          | <b>SNORKELING</b>                     |                   |                   |               |        |        |              |         |                      |
| Snorkeling Tours         | Snorkeling Tour                       | 1h                | Niasca, Portofino | 12:00         | 2      | 15     | JUN-15 OCT   | € 35    | > €40                |
|                          | <b>COASTERING</b>                     |                   |                   |               |        |        |              |         |                      |

|                                       |                              |                |  |       |    |     |                  |       |   |
|---------------------------------------|------------------------------|----------------|--|-------|----|-----|------------------|-------|---|
| Coasteering Niasca Portofino          | Coasteering Niasca Portofino | 2,5h           | Niasca, Portofino                            | 10.00 | 2  | 12  | 12/12            | € 60  |   |
|                                       | <b>NUOTO</b>                 |                |  |       |    |     |                  |       |   |
| Open water swimming lessons           | Open water swimming lessons  | 30 min. ca.    | Niasca, Portofino                            |       | 1  |     | JUN - SEPT       | € 25  |   |
|                                       |                              | 30 min. ca.    | Niasca, Portofino                            |       | 1  |     |                  | € 130 |   |
|                                       | <b>BIMBI</b>                 |                |  |       |    |     |                  |       |   |
| Sea Nature School                     | Sea Nature School            | 5 gg morning   | Niasca, Portofino                            | 9:30  | 4  | 12  | 15 JUN - 15 SEPT | € 190 |   |
|                                       |                              | 5 gg afternoon | Niasca, Portofino                            | 14:00 | 4  | 12  | 15 JUN - 15 SEPT | € 190 |   |
|                                       | SN Full Immersion            | 5 giorni       | Niasca, Portofino                            | 10    | 4  | 12  | event            | € 320 |   |
|                                       | Outdoor Camp                 | 3h             | Portofino Vetta                              | 9:30  | 2  | 12  | event            | € 35  |   |
|                                       | Coasteering Camp             | 2h30           | Niasca, Portofino                            | 15:00 | 3  | 12  | APR/OCT          | € 45  |   |
|                                       | Paddling Camp                | 2h30           | Niasca, Portofino                            | 15:00 | 3  | 12  | APR/OCT          | € 45  |   |
|                                       | Snorkeling Camp              | 2h30           | Niasca, Portofino                            | 15:00 | 3  | 12  | JUN/SEPT         | € 45  |   |
|                                       | <b>ORIENTEERING</b>          |                |  |       |    |     |                  |       |   |
| Street Orienteering                   | Street Orienteering          | 2h ca.         | Santa Margherita, Portofino, Camogli, Genova | 10:30 | 15 | 100 | 12/12            | € 15  | / |
| Orienteering in the park of Portofino | Orienteering Challenge       | 2/3 h          | Santa Margherita, Portofino, Camogli         | nd    | 15 | 100 | 12/12            | € 34  |   |
|                                       | <b>TEAM BUILDING</b>         |                |  |       |    |     |                  |       |   |

|                       |                               |          |                   |       |       |    |          |      |   |
|-----------------------|-------------------------------|----------|-------------------|-------|-------|----|----------|------|---|
| Marine Orienteering   | Marine Orienteering           | 2h30 ca. | Niasca, Portofino |       | 6     | 15 | JUN-SEPT | € 65 | / |
|                       |                               |          |                   |       | 16    | 30 |          | € 53 |   |
|                       |                               |          |                   |       | 31    | 50 |          | € 45 |   |
| Sup Games             | Sup Games                     | 1,5-2h   | Niasca, Portofino | 17:00 | 6     | 15 | JUN-SEPT | € 35 | / |
|                       |                               |          |                   |       | 16    | 21 |          | € 32 |   |
|                       |                               |          |                   |       | 21    | 50 |          | € 28 |   |
|                       | <b>HEN AND BACHELOR PARTY</b> |          |                   |       |       |    |          |      |   |
| SUPer Fun & Aperitivo | SUPer Fun & Aperitivo         | 2h       | Niasca, Portofino | 17:30 | (2) 3 | 12 | JUN-SEPT | € 46 |   |

\*Fareharbor service charges will be applied to the prices

## INFORMATION REGARDING THE EXERCISE OF THE LAW OF WITHDRAWAL

### A. Standard Instructions on Withdrawal

- pursuant to article 49, paragraph 4, Legislative Decree no. 206/2005 (Consumer Code) -

#### Right of withdrawal

You have the right to withdraw from the contract, without giving any reason, within 14 days.

The withdrawal period expires after 14 days from the conclusion of the rental agreement or the guided tour/course, and in any case it cannot be found application in the event that the rental/ guided tour/course service has already begun with the delivery of the bicycle and any accessories or with the beginning of the guided activity or course.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract through an explicit declaration (registered letter with acknowledgment of receipt or e-mail).

To this end, it may use the attached withdrawal form, but it is not mandatory.

The form, completed in its entirety, must be sent by registered letter with notice of return, or by e-mail communication, to the following addresses:

- SSD Outdoor Portofino c/o (16121) Genova, Via Cesarea 8/23;
- Email: [info@outdoorportofino.com](mailto:info@outdoorportofino.com).
- PEC: [outdoorportofinosf@legalmail.it](mailto:outdoorportofinosf@legalmail.it)

To comply with the withdrawal deadline, it is sufficient for you to send the communication relating to the exercise of the withdrawal right of withdrawal before the withdrawal period expires-before the expiration of the withdrawal period before the expiry of the 14 days.

#### Effects of withdrawal

If you withdraw from this contract, you will be reimbursed for all payments made to us, without undue delay and in any case no later than 14 days from the day we are informed of your decision to withdraw from this contract. These refunds will be made using the same payment method you used for the initial transaction.

**B. Withdrawal form which can be sent by e-mail or registered letter with return receipt**

*pursuant to article 49, paragraph 1, lett. h) Consumer Code*

*(complete and return this form only if you wish to withdraw from the contract)*

*Esteemed company*

*Società Sportiva Dilettantistica Outdoor Portofino a r.l.*

*Via cesarea 8/23 · 16121 · Genova*

*e-mail: [info@outdoorportofino.com](mailto:info@outdoorportofino.com)*

**Declaration of withdrawal**

The undersigned Sir/Madam \_\_\_\_\_, born in \_\_\_\_\_, on \_\_\_\_\_, f.c. \_\_\_\_\_, resident in \_\_\_\_\_, street/square \_\_\_\_\_ n. \_\_\_\_\_, telephone number \_\_\_\_\_, hereby communicates its willingness to exercise the right of withdrawal pursuant to articles from 52 to 58 of Legislative Decree no. 206/2005 (c.d. Consumer Code) in relation to the Rental Agreement of n. \_\_\_\_\_ model of Sup / kayak / Snorkeling set \_\_\_\_\_ or in relation to the guided course/tour \_\_\_\_\_ and the following accessories:

- kayak
- SUP
- Snorkeling set
- wetsute
- Life jacket
- Waterproof bag

with you concluded on \_\_\_\_\_.

Place \_\_\_\_\_

Data \_\_\_\_\_

*(Signature)*

*The Consumer / Charterer / User / Customer*