

INFORMATION MADE ACCORDING TO THE ART. 49 OF THE CONSUMER CODE (Legislative Decree 6.9.2005, N. 206)

SSD Outdoor Portofino a R.L. offers the rental service of sports equipment: Kayak rental (sit on top and sit in), SUP-Stan Up Paddlebord rental, snorkeling set rental (mask and snorkel) and wetsuit.

Moreover, SSD Outdoor Portofino a R.L. offers the service of guided kayak tours, sup inside the Marine Protected Area of Portofino and the Cinque Terre, guided Snorkeling excursions, Kayaking, Sup cours, Coasteering experience, terrestrial Orienteering and Street Orienteering in the villages. (*information provided pursuant to ex Article 49, paragraph 1, letter a) of the Consumer Code.*

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SSD Outdoor Portofino a R.L. is a limited liability company established in 2013, having as its object various sectors of activity, including the practice and promotion of sports activities such as, for example, canoeing, kayaking, windsurfing, swimming, free diving, diving, yoga, trekking, Nordic walking, sport climbing, mountain biking, rental of sports equipment necessary for the performance of the aforementioned activities (*information provided pursuant to ex Article 49, paragraph 1, lett. b) Consumer Code*).

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SSD Outdoor Portofino a R.L. has its main registered office in (16121) Genoa, Via cesarea 8 /23 and operational headquarters in Duca degli Abruzzi road num 62, Località Niasca (Portofino) and in Padre Semeria road 8 ground floor, Monterosso al Mare (Sp).

The telephone number to contact is (+39) 334.3290804. The e-mail address is info@outdoorportofino.com, the pec email address is: outdoorportofinossd@legalmail.it (*information provided pursuant to ex article 49, paragraph 1, lett. C) Consumer Code*).

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The total cost of the service varies depending on the duration of the contract, chosen by the "Consumer", and is indicated in the "Price List for members" and in the "Price List for non-members", as indicated in the General Contract Conditions. The Consumer is also required to pay the costs necessary for the recovery of the rented sports equipment and any accessories if the return of the vehicle and any accessories, previously authorized, takes place in a different place than the initial delivery (*information given to the pursuant to Article 49, paragraph 1, letter e) of the Consumer Code*).

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In order to conclude the rental contract, payment can be made in cash or by credit card or debit card. The delivery of sports equipment such as kayak, sup, snorkel set and any accessories will take place at the Niasca (Portofino) headquarters in via duca degli abruzzesi 62, the day esIn order to complete the purchase of a guided activity, the booking and payment can be made directly online on the site outdoorportofino.com, or by contacting the secretariat at the offices of Niasca during opening hours.

(*information provided pursuant to Article 49, paragraph 1, lett. G) Consumer Code*).

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The Consumer has the right of withdrawal enshrined in Articles 52 - 58 of the Consumer Code. The right of withdrawal can be exercised within the term of 14 days from the conclusion of the rental contract, by using the appropriate form, which can be found at the following link, (or at the bottom of this information) or by any explicit declaration of the Customer's decision to withdraw from the contract, in progress art. 54, paragraph 1 letter. b) Consumer Code. The declaration can be made by sending a special e-mail to the e-mail address of the Outdoor indicated above, or by PEC email to outdoorportofinossd@legalmail.it or by sending a special registered letter to the registered office of the Company indicated above (*information provided pursuant to Article 49, paragraph 1, letter h) Consumer Code*).

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The right to withdraw from the rental contract does not apply if the rental service has already begun with the delivery of the kayak / Sup / snorkeling set and any accessories or, in case of excursion / course, if the latter has already started. (*information provided pursuant to Article 49, paragraph 1, letter m) of the Consumer Code*).

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The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the rental service of one hour for the Kayak / Sup / Snorkeling equipment (from 8:00 am to 7:00 pm from April to the end of September, from Monday to Sunday at the Niasca-Portofino center) for a total duration of one day.

The duration of the contract varies depending on the choice of the consumer.

The duration of the contract in the case of guided tours / courses varies depending on the duration of the activity booked based on the proposals (from one hour up to a duration of two days). (*information provided pursuant to Article 49, paragraph 1, lett. q) Consumer Code*).

Outdoor Portofino

Sede legale: Via cesarea 8/23 · 16121 · Genova

Sede operativa: Via duca degli abruzzesi,62 16034 Località Niasca, Portofino (Genova)

(+39) 334.3290804 · info@outdoorportofino.com

www.outdoorportofino.com

The consumer, in order to book a guided excursion / an online course on the outdoorportofino.com website, is required to enter the data of his credit card, and to pay for the same.

Cancellation policies for tours

In case of cancellation with less than 24 hours notice, 100% of the amount will be charged.

In case of no show (No Show), 100% of the total booking amount will be retained.

In case of cancellation by Outdoor Portofino due to adverse weather and / or sea conditions, the consumer will have the option to move the booking to the earliest possible date or to request a refund of the full amount (except for service costs). (information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code).

Cancellation policies For group activities

A 30% deposit is required to confirm the activity at least three weeks in advance.

The customer can cancel free of charge and without penalties up to 5 working days before the activity takes place.

If the customer cancels from 5 days up to the day of the activity, the 30% deposit will be retained.

In the event of cancellation by Outdoor Portofino due to adverse weather and/or sea conditions, we will try to fix a new date together with the customer or the deposit will be returned. (information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code).

Rental SUP/Kayak/Set snorkeling Price List

I. PRICE LIST FOR NON-MEMBERS AND MEMBERS

EQUIPEMENT RENTAL	ATTR.	Price								
PORTOFINO		Hours				* T.E. = tesserati Endas	Days			
		1	2	3	4		1 gg	> 3 gg	> 7 gg	
KAYAK	Shark 1 Singolo	€ 13	€ 23	€ 32	€ 40		€ 40	€ 36	€ 32	
	MEMBERSHIP PRICE	€ 10	€ 18	€ 26	€ 32		€ 32	€ 29	€ 26	
	Shark 2 Doppio	€ 22	€ 38	€ 52	€ 65		€ 65	€ 59	€ 53	
	MEMBERSHIP PRICE	€ 18	€ 30	€ 42	€ 52		€ 52	€ 47	€ 42	
	Portofino				€ 45		€ 45	€ 41	€ 36	
	MEMBERSHIP PRICE				€ 45	Patent or preparatory course required for rental	€ 45	€ 41	€ 36	
	Doppio SIT IN				€ 65		€ 65	€ 59	€ 53	
SUP	SUP	€ 15	€ 29	€ 41	€ 50		€ 50	€ 45	€ 41	
	MEMBERSHIP PRICE	€ 12	€ 23	€ 33	€ 40		€ 40	€ 36	€ 32	
	Mega Sup x 4	€ 30	€ 55	€ 75	€ 90					
	Mega Sup x 2	€ 22	€ 40	€ 52	€ 65					
	Set Snorkeling	€ 5	€ 9	€ 12	€ 14		€ 14	€ 13	€ 11	

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SNORKELING SWIMMING	E	Wetsute	€ 5	€ 9	€ 12	€ 14		€ 14	€ 13	€ 11
		Only: mask / snorkel / goggles/ fins	€ 2	€ 4	€ 6	€ 8		€ 8	€ 7	€ 6
		Mask and snorkel	€ 3	€ 6	€ 9	€ 12		€ 12	€ 11	€ 10

**EXCURSIONS, COURSES AND OTHER ACTIVITIES
PRICE LIST**

	EXCURSIONS	DURATION	PLACE	START TIME	N° MIN	N° MAX	SEASONALITY	PRICE	Surcharge IF PRIVATE	EXCURSIONS
	KAYAK									
Portofino Kayak Tours	Portofino Kayak Tour	1,5h	Niasca, Portofino	10:30	12:00	2	16	12/12	€ 49	€ 150
	Portofino Kayak & Snorkeling Tour	2,5h	Niasca, Portofino	10:30	13:00	2	8	JUN - 15 OCT	€ 79	€ 150
	Portofino Sunset Kayak & Wine Tour	2h	Niasca, Portofino	17:30	19:30	2	16	JUN-SEPT	€ 57	€ 150
	Pagaiata e Aperitivo Portofino	2h	Niasca, Portofino	Flex/11:00 e 17:00		2		JUN-SEPT	€ 29	-
Cinque Terre Kayak Tours	Cinque Terre Kayak Tour	3h	Monterosso, Cinque Terre	10:30	13:30	3	8	12/12	€ 94	€ 150
	Cinque Terre Sunset Kayak & Wine Tour	2,5h	Monterosso, Cinque Terre	16:30	19:00	3	8	APR-SEPT	€ 94	€ 150
	SUP									
SUP	SUP Experience	1,5h	Niasca, Portofino	14:00	15:30	2	15	12/12	€ 49	€ 150

YOGA										
Yoga	SUP Yoga	1h	Niasca, Portofino	8:30	9:30	2	6	MAY-SEPT	€ 20	-
SNORKELING										
Snorkeling	Snorkeling Tour	1h	Niasca, Portofino	16:00	17:00	2	8	JUN-15 OCT	€ 39	€ 150
COASTEERING										
Coasteering	Coasteering Niasca Portofino	2,5h	Niasca, Portofino	10:00	12:30	2	12	12/12	€ 66	€ 150
NUOTO										
Open water swimming lessons	Open water swimming lessons	30 min. ca.	Niasca, Portofino	tbd		1	1	JUN-SEPT	€ 25	-
		30 min. ca.	Niasca, Portofino			1	1		€ 130	-
BIMBI										
Children's activities (up to 12/13 years)	Sea Nature School	5 days(mon-fri) morning	Niasca, Portofino	10:00	13:00	4	12	15 JUN - 15 SEPT	€ 190	-
		5 days(mon-fri) afternoon	Niasca, Portofino	14:00	17:00	4	12	15 JUN - 15 SEPT	€ 190	-
	SN Full Immersion	5 days(mon-fri)	Niasca, Portofino	10:00	16:00	4	12	Event	€ 320	-
	Outdoor Camp	3h	Portofino Vetta, San Rocco, Nozarego	9:30	12:30	2	12	OCT/MAY	€ 35	-
	Coasteering Camp	2h30	Niasca	15:00	17:30	3	12	APR/OCT	€ 45	> €60

	Paddling Camp	2h30	Niasca	15:00	17:30	3	12	APR/OCT	€ 45	> €60
	Snorkeling Camp	2h30	Niasca	15:00	17:30	3	12	JUN/SEP T	€ 45	> €60
	Adventure Training	20 incontri	Camogli, Casa del Popolo	16:30	18:30	6	15	OCT-MAY	€ 490	-
		10 incontri	Camogli, Casa del Popolo	16:30	18:30	6	15		€ 245	
Workshops for Schools	Impariamo il mare	1 h (30 min bio mar + 30 min snorkeling)	Niasca, Santa Margherita, Camogli, Genova (other locations on request)	nd	nd	15	40	MAY/SEP T	€ 15	-
	Microplastics hunters	1h30	Niasca, Santa Margherita, Camogli, Genova (other locations on request)	nd	nd	15	40	SEPT-MAY/JUN	€ 15	-
	ORIENTEERING									
Street Orienteering	Street Orienteering	2h ca.	Portofino, Camogli, Genova	nd	nd	15	100	SEPT-MAY/JUN	€ 19	-
Orienteering Challenge (Park or Street)	Orienteering Challenge	2/3 h	Parco di Portofino, Portofino, Camogli, Genova	nd	nd	15	100	SEPT-MAY/JUN	€ 34	-

	TEAM BUILDING										
Orienteeing Marino	Orienteeing Marino	2h30 ca.	Niasca, Portofino			6	15	JUN-SEPT	€ 65	-	
						16	30		€ 53	-	
Sup Games	Sup Games	1,5-2h	Niasca, Portofino	nd	nd	6	15	JUN-SEPT	€ 46	-	
						16	30		€ 39		
	HEN AND BACHELOR PARTY										
SUPer Fun & Aperitivo	SUPer Fun & Aperitivo	2h	Niasca	nd	nd	(2) 3	12	JUN-SEPT	€ 52		
	EVENT EXCURSIONS										
Nocturnal	<i>Night kayak paddling</i>	1h30	Niasca	20:30	22:00	2	8	JULY-AUG	€ 49		
	<i>Snorkeling Tour by Night</i>	1h15	Niasca	20:00	21:00	3	6	JULY-AUG	€ 39		
	KAYAK CAMOGLI										
Camogli Kayak Tours	Camogli-Punta Chiappa	2h	Bagni Miramare Camogli	variable depending on the date		4	8	LUG-AGO	€ 55	/	
	Camogli-San Fruttuoso	4h	Bagni Miramare Camogli	variable depending on the date		4	8	LUG-AGO	€ 100	/	

*Fareharbor service charges will be applied to the prices

INFORMATION REGARDING THE EXERCISE OF THE LAW OF WITHDRAWAL

A. Standard Instructions on Withdrawal

- pursuant to article 49, paragraph 4, Legislative Decree no. 206/2005 (Consumer Code) -

Right of withdrawal

You have the right to withdraw from the contract, without giving any reason, within 14 days.

The withdrawal period expires after 14 days from the conclusion of the rental agreement or the guided tour/course, and in any case it cannot be found application in the event that the renta/ guided tour/course service has already begun with the delivery of the bicycle and any accessories or with the beginning of the guided activity or course.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract through an explicit declaration (registered letter with acknowledgment of receipt or e-mail).

To this end, it may use the attached withdrawal form, but it is not mandatory.

The form, completed in its entirety, must be sent by registered letter with notice of return, or by e-mail communication, to the following addresses:

- SSD Outdoor Portofino c/o (16121) Genova, Via Cesarea 8/23;
- Email: info@outdoorportofino.com.
- PEC: outdoorportofinossf@legalmail.it

To comply with the withdrawal deadline, it is sufficient for you to send the communication relating to the exercise of the withdrawal right of withdrawal before the withdrawal period expires-before the expiration of the withdrawal period before the expiry of the 14 days.

Effects of withdrawal

If you withdraw from this contract, you will be reimbursed for all payments made to us, without undue delay and in any case no later than 14 days from the day we are informed of your decision to withdraw from this contract. These refunds will be made using the same payment method you used for the initial transaction.

B. Withdrawal form which can be sent by e-mail or registered letter with return receipt

pursuant to article 49, paragraph 1, lett. h) Consumer Code

(complete and return this form only if you wish to withdraw from the contract)

Esteemed company

Società Sportiva Dilettantistica Outdoor Portofino a r.l.

Via cesarea 8/23 · 16121 · Genova

e-mail: info@outdoorportofino.com

Declaration of withdrawal

The undersigned Sir/Madam _____, born in _____, on _____, f.c. _____, resident in _____, street/square _____ n. _____, telephone number _____, hereby communicates its willingness to exercise the right of withdrawal pursuant to articles from 52 to 58 of Legislative Decree no. 206/2005 (c.d. Consumer Code) in relation to the Rental Agreement of n. _____ model of Sup / kayak / Snorkeling set _____ or in relation to the guided course/tour _____ and the following accessories:

- kayak
- SUP
- Snorkeling set
- wetsute
- Life jacket
- Waterproof bag

with you concluded on _____.

Place _____

Data _____

(Signature)

The Consumer / Charterer / User / Customer
