

## INFORMATION MADE ACCORDING TO THE ART. 49 OF THE CONSUMER CODE (Legislative Decree 6.9.2005, N. 206)

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Società Sportiva Dilettantistica Outdoor Portofino a R.L. (hereinafter "SSD Outdoor Portofino a R.L.") offers the rental service of sports equipment: Kayak rental (sit on top and sit in), SUP-Stan Up Paddlebord rental, snorkeling set rental (mask and snorkel) and wetsuit.

Moreover, SSD Outdoor Portofino a R.L. offers the service of guided kayak tours, sup inside the Marine Protected Area of Portofino and the Cinque Terre, guided Snorkeling excursions, Kayaking, Sup cours, Coasteering experience, terrestrial Orienteering and Street Orienteering in the villages.

SSD Outdoor Portofino a R.L. is an amateur sports club project conceived by OutBe S.r.l. Società benefit (VAT number and tax code: 02771620990) aimed at promoting regenerative experiences in nature and outdoor activities. SSD Outdoor Portofino a R.L. sells the services offered on this website exclusively to its members and cardholders. OutBe S.r.l. Società benefit also offers the aforementioned services sponsored on the website to non-members (information provided pursuant to ex Article 49, paragraph 1, letter a) of the Consumer Code.

SSD Outdoor Portofino a R.L. is a limited liability company established in 2013, having as its object various sectors of activity, including the practice and promotion of sports activities such as, for example, canoeing, kayaking, windsurfing, swimming, free diving, diving, yoga, trekking, Nordic walking, sport climbing, mountain biking, rental of sports equipment necessary for the performance of the aforementioned activities (information provided pursuant to ex Article 49, paragraph 1, lett. b) Consumer Code).

SSD Outdoor Portofino a R.L. has its main registered office in (16121) Genoa, Via cesarea 8 /23 and operational headquarters in Duca degli Abruzzi road num 62, Località Niasca (Portofino) and in Padre Semeria road 8 ground floor, Monterosso al Mare (Sp).

The telephone number to contact is (+39) 334.3290804. The e-mail address is <u>info@outdoorportofino.com</u>, the pec email address is: <u>outdoorportofinossd@legalmail.it</u> (*information provided pursuant to ex article 49, paragraph 1, lett. C) Consumer Code*).

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The total cost of the service varies depending on the duration of the contract, chosen by the "Consumer", and is indicated in the "Price List for members" and in the "Price List for non-members", as indicated in the General Contract Conditions. The Consumer is also required to pay the costs necessary for the recovery of the rented sports equipment and any accessories if the return of the vehicle and any accessories, previously authorized, takes place in a different place than the initial delivery (information given to the pursuant to Article 49, paragraph 1, letter e) of the Consumer Code).

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In order to conclude the rental contract, payment can be made in cash or by credit card or debit card. The delivery of sports equipment such as kayak, sup, snorkel set and any accessories will take place at the Niasca (Portofino) headquarters in via duca degli abruzzi 62, the day esIn order to complete the purchase of a guided activity, the booking and payment can be made directly online on the site outdoorportofino.com, or by contacting the secretariat at the offices of Niasca during opening hours.

(information provided pursuant to Article 49, paragraph 1, lett. G) Consumer Code).

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The Consumer has the right of withdrawal enshrined in Articles 52 - 58 of the Consumer Code. The right of withdrawal can be exercised within the term of 14 days from the conclusion of the rental contract, by using the appropriate form, which can be found at the following link, (or at the bottom of this information) or by any explicit declaration of the Customer's decision to withdraw from the contract, in progress art. 54, paragraph 1 letter. b) Consumer Code. The declaration can be made by sending a special e-mail to the e-mail address of the Outdoor indicated above, or by PEC email to outdoorportofniossd@legalmail.it or by sending a special registered letter to the registered office of the Company indicated above (information provided pursuant to Article 49, paragraph 1, letter h) Consumer Code).

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The right to withdraw from the rental contract does not apply if the rental service has already begun with the delivery of the kayak / Sup / snorkeling set and any accessories or, in case of excursion / course, if the latter has already started. (information provided pursuant to Article 49, paragraph 1, letter m) of the Consumer Code).

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The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the rental service of one hour for the Kayak / Sup / Snorkeling equipment (from 8:00 am to 7:00 pm from April to the end of September, from Monday to Sunday at the Niasca-Portofino center) for a total duration of one day. The duration of the contract varies depending on the choice of the consumer.

The duration of the contract in the case of guided tours / courses varies depending on the duration of the activity booked based on the proposals (from one hour up to a duration of two days). (information provided pursuant to Article 49, paragraph 1, lett. q) Consumer Code).

The consumer, in order to book a guided excursion / an online course on the outdoorportofino.com website, is required to enter the data of his credit card, and to pay for the same.

#### \*\*\*Cancellation policies for tours\*\*\*

In case of cancellation with less than 24 hours notice, 100% of the amount will be charged.

In case of no show (No Show), 100% of the total booking amount will be retained.

In case of cancellation by Outdoor Portofino due to adverse weather and / or sea conditions, the consumer will have the option to move the booking to the earliest possible date or to request a refund of the full amount (except for service costs). (information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code).

#### \*\*\*Cancellation policies For group activities\*\*\*

A 30% deposit is required to confirm the activity at least three weeks in advance.

The customer can cancel free of charge and without penalties up to 5 working days before the activity takes place.

If the customer cancels from 5 days up to the day of the activity, the 30% deposit will be retained.

In the event of cancellation by Outdoor Portofino due to adverse weather and/or sea conditions, we will try to fix a new date together with the customer or the deposit will be returned.(*information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code*).

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#### Rental SUP/Kayak/Set snorkeling Price List

#### I. PRICE LIST FOR NON-MEMBERS AND MEMBERS

TIPOL OGIA		ORE to									GIORI	NI _
		1	1,5	2	2,5	3	3,5	4		1 gg	> o = a 3 gg (al gg)	> 7 gg (al gg)
	Singo lo sit-on top	€ 20	€ 29	€ 36	€ 42	€ 49	€ 53	€ 58		€ 58	€ 52	€ 47
	T.E.	€ 15	€ 22	€ 27	€ 32	€ 36	€ 40	€ 44		€ 44	€ 39	€ 35
KAYAK	Doppi o sit-on -top	€ 30	€ 43	€ 54	€ 63	€ 73	€ 80	€ 87		€ 87	€ 79	€ 71
	T.E.	€ 23	€ 32	€ 41	€ 48	€ 55	€ 60	€ 66		€ 66	€ 59	€ 53
	Singo lo sit-in-							€ 50				



	side										
	T.E.							€ 42			
	SUP	€ 20	€ 29	€ 36	€ 42	€ 49	€ 53	€ 58	€ 58	€ 52	€ 47
	T.E.	€ 15	€ 22	€ 27	€ 32	€ 36	€ 40	€ 44	€ 44	€ 39	€ 35
SUP	Mega Sup (x2)	€ 30	€ 43	€ 54	€ 63	€ 73	€ 80	€ 87			
301	T.E.	€ 23	€ 32	€ 41	€ 48	€ 55	€ 60	€ 66			
	Mega Sup (x4)	€ 45	€ 64	€ 81	€ 95	€ 109	€ 120	€ 131			
	T.E.	€ 34	€ 48	€ 61	€ 71	€ 82	€ 90	€ 98			
SNOR	Set Snork eling	€ 10	€ 15	€ 18	€ 21	€ 24	€ 27	€ 29	€ 29	€ 26	€ 24
KELIN	Muta	€8	€ 12	€ 14	€ 17	€ 19	€ 21	€ 23	€ 23	€ 21	€ 19
G	Masc hera e bocca glio	€ 5	€8	€9	€ 11	€ 12	€ 13	€ 15	€ 15	€ 13	€ 12
									NOLEG ORARI ACCET PRENC	O/GIORNAL TIAMO DTAZIONI SO DLEGGIO D	JERO OLO

# EXCURSIONS, COURSES AND OTHER ACTIVITIES PRICE LIST

<sup>\*</sup>Fareharbor service charges will be applied to the prices

	EXCURSIONS	DU RAT ION	PLACE	START TIME	END TIME	N° MI N	N° M AX	SEASON ALITY	PRICE
	KAYAK								
	Portofino Kayak Tour	1,5 h	Niasca, Portofino	10:30	12:0 0	2	8 (1 6)	12/12	€ 49
Portofino Kayak Tours	Portofino Kayak & Snorkeling Tour	2,5 h	Niasca, Portofino	10:30	13:0 0	2	8	GIU - 15 OTT	€ 79



	Portofino Sunset Kayak & Wine Tour	2h	Niasca, Portofino	17:30	19:3 0	2	16	GIU-SET T	€ 57
	Pagaiata e Aperitivo Portofino	2h	Niasca, Portofino	Flex (sul sito indichiamo 11:00 e 16:00)		2		GIU-SET T	€ 39
Cinque Terre	Cinque Terre Kayak Tour	3h	Monterosso, Cinque Terre	10:00	13:0 0	3	8	12/12	€ 99
Kayak Tours	Cinque Terre Sunset Kayak & Wine Tour	2,5 h	Monterosso, Cinque Terre	16:30	19:0 0	3	8	APR-OT T	€ 99
Bergeggi Kayak Tour	Kayak & Snorkeling Tour nell'AMP dell'Isola di Bergeggi		Bagni Kon Tiki, Spotorno, SV	16:00	20:0 0	2	8	GIU-SET T	€ 78
	Portofino Half Day Kayak Tour	3h3 0	Niasca			2	15		€ 89
Sea Kayak Tours	Portofino Full Day Sea Kayak Tour	5h ca.	Santa Margherita/n iasca			2	15		€ 124
	Cinque Terre Full Day Sea Kayak Tour	6h	Monterosso			2	6		€ 180
	Kayak Tour Portovenere, Palmaria e Tino	5h ca	Portovenere			2			€ 180
	SUP								
SUP	SUP Experience	1,5 h	Niasca, Portofino	14:00	15:3 0	2	15	12/12	€ 49
	YOGA								
Yoga	SUP Yoga	1h	Niasca, Portofino	Sab/dom/L un 8:30	9:30	2	6	MAG-SE TT	€ 25
				venerdì 18:00	19:0 0	2	6		
	SNORKELING								
Snorkeling	Snorkeling Tour	1h	Niasca, Portofino	16:00 (14:00 a Settembre)	17:0 0	2	8	GIU-15 OTT	€ 39
	Eco snorkeling Cinque Terre	1h3 0	Monterosso	14:15	15:4 5	2	8	GIU-OTT	€ 54
	COASTEERING								
Coasteering	Coasteering Niasca Portofino	2,5 h	Niasca, Portofino	10:00	12:3 0	2	12	12/12	€ 69
	BIMBI								
-									



	Avvicinamento al mare	1,5 h	Niasca,Portof	11:00	12:3 0	2	6	GIU/AG O	€ 39
	Scuola Natura	5 gior ni mat tina	Niasca, Portofino	10:00	13:0 0	4	12	15 giu - 15 sett	€ 190
	SN Full Day	5 gior ni	Niasca, Portofino	10:00	16:0 0	4	12	15 giu - 15 sett	€ 320
Children's activities (up to 12/13 years)	Outdoor Camp	3h	Portofino Vetta, San Rocco, Nozarego	11:00	14:0 0	2	12	OTT/MA G	€ 35
	Coasteering Camp	2h3 0	Niasca	15:00	17:3 0	3	12	APR/OT T	€ 49
	Paddling Camp	2h3 0	Niasca	15:00	17:3 0	3	12	APR/OT T	€ 49
	Snorkeling Camp	2h3 0	Niasca	15:00	17:3 0	3	12	GIU/SET T	€ 49
Workshops for	Impariamo il mare	1 h (30 min bio mar + 30 min sno rkel ing)	Niasca, Santa Margherita, Camogli, Genova (altre location su richiesta)	nd	nd	15	40	MAG/SE TT	€ 15
Schools	Laboratorio MicroMare	1h3	Niasca, Camogli, Genova (altre location su richiesta)	nd	nd	15	40	12/12	€ 17
	Laboratorio MicroSabbia	1 h	Niasca, SML (altre location su richiesta)	nd	nd	10	30	12/12	€ 15
	Camp di Conservazione Marina	6 h	Niasca, Portofino	09:00	15:0 0	10	30	APR/OT T	€ 90
	ORIENTEERING								



Street Orienteering	Street Orienteering	2h ca.	Portofino, Camogli, Genova	nd	nd	15	10 0	SETT-M AG/GIU	€ 19
Orienteering Challenge (Parco o Street)	Orienteering Challenge	2/3 h	Parco di Portofino, Portofino, Camogli, Genova	nd	nd	15	10 0	SETT-M AG/GIU	€ 39
	TEAM BUILDING								
		2h3							
Orienteering Marino	Orienteering Marino	0 ca.	Niasca, Portofino			6	15	GIU-SET T	€ 69
						16	30		€ 56
Sup Games	Sup Games	1,5- 2h	Niasca, Portofino	nd	nd	6	15	GIU-SET T	€ 49
						16	30		€ 42
	CELIBATO/NUBIL								
	ATO								
SUPer Fun & Aperitivo	SUPer Fun & Aperitivo	2h	Niasca	nd	nd	(2) 3	12	GIU-SET T	€ 55
	ESCURSIONI EVENTO								
Notturne	Escursione notturna in kayak (Night kayak paddling)	1h3	Niasca	20:30	22:0	3	8	LUG-AG O	€ 49
	Snorkeling Tour Notturno	1h1 5	Niasca	20:00	21:0 0	3	6	LUG-AG O	€ 39
	KAYAK CAMOGLI								
	Camogli-San Fruttuoso	6h	Spiaggia di Camogli	10:00	16:0 0	4	8	12/12	€ 120
	TREKKING								
	Trekking guidato da Portofino a San Fruttuoso	3h (4h)	Davanti alla fermata del bus 782 presso Portofino (Piazza della Libertà, 16034,	10:00	13:0 0 (14:0 0)	3	15	GEN-GI U/SET-D IC tutti gg tranne lune e merco	€ 69



Eco trekking e Wine Tasting alle Cinque Terre	3h3 0-5 h	Portofino - GE). Corniglia - davanti Ristorante la Posada (Via Stazione, 11, 19018 Corniglia SP), alla fine della scalinata che parte dalla stazione	9:45	13:3 0/15: 30	3	15	GEN-GI U/SET-D IC tutti i gg tranne marte e giove	€ 89
TESSERAMENTO								
Tesseramento base								€ 20

INFORMATION REGARDING THE EXERCISE OF THE LAW OF WITHDRAWAL

A. Standard Instructions on Withdrawal

- pursuant to article 49, paragraph 4, Legislative Decree no. 206/2005 (Consumer Code) -

Right of withdrawal

You have the right to withdraw from the contract, without giving any reason, within 14 days.

The withdrawal period expires after 14 days from the conclusion of the rental agreement or the guided tour/course, and

in any case it cannot be found application in the event that the rental guided tour/course service has already begun with

the delivery of the bicycle and any accessories or with the beginning of the guided activity or course.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract through an

explicit declaration (registered letter with acknowledgment of receipt or e-mail).

To this end, it may use the attached withdrawal form, but it is not mandatory.

The form, completed in its entirety, must be sent by registered letter with notice of

return, or by e-mail communication, to the following addresses:

SSD Outdoor Portofino c/o (16121) Genova, Via Cesarea 8/23;

Email: info@outdoorportofino.com.

PEC: outdoorportofinossf@legalmail.it

To comply with the withdrawal deadline, it is sufficient for you to send the communication relating to the exercise of

the withdrawal right of withdrawal before the withdrawal period expires-before the expiration of the withdrawal period

before the expiry of the 14 days.

Effects of withdrawal

If you withdraw from this contract, you will be reimbursed for all payments made to us, without undue delay and in any

case no later than 14 days from the day we are informed of your decision to withdraw from this contract. These refunds

will be made using the same payment method you used for the initial transaction.

B. Withdrawal form which can be sent by e-mail or registered letter with return receipt

pursuant to article 49, paragraph 1, lett. h) Consumer Code

(complete and return this form only if you wish to withdraw from the contract)



Esteemed company
Società Sportiva Dilettantistica Outdoor Portofino a r.l.

Via cesarea 8/23 · 16121 · Genova
e-mail: info@outdoorportofino.com

### **Declaration of withdrawal**

The undersigned Sir/Madam	, born in
, on, f.c	c, resident in
, street/square	n , telephone number
, hereby commu	inicates its willingness to exercise the right of withdrawal
pursuant to articles from 52 to 58 of Legislativ	ve Decree no. 206/2005 (c.d. Consumer Code) in relation to the
Rental Agreement of n model of Su	p / kayak / Snorkeling set or
in relation to the guided course/tour	and the following accessories:
<b>₩</b> kayak	
<b>SUP</b>	
Snorkeling set	
• wetsute	
## Life jacket	
Waterproof bag	
with you concluded on	
Place	
Data	
	(Signature)
	The Consumer / Charterer / User / Customer